

AFESIP Cambodia Spotlight Beneficiary 2014

Overview of outlook 2014

The continuation of existing programs of outreach/HIV/AIDS prevention, legal and investigation, clinic, health care, psychology, recovery, training and education, reintegration, social enterprise and integrations of recommendations from assessment findings on:

- Health care program developed by April Autry, a Medical Advisor, 2013.
- Psychological program from assessment findings conducted by Ragamuffin in 2011 and TPO in 2013.
- Database program from baseline survey findings conducted by GIZ.
- Successful reintegration program findings conducted by reintegration program with reintegrated women, who received recovery and vocational skills training from AFESIP-Cambodia, on increasing reintegration support.
- More resources on education and training programs findings from over 200 residents of 3 shelters and reintegrated women in the annual recreational trip meeting at Kampong Som province, in December 2013.

The spotlights of the accomplishment we present here is the main program-based activities of each program that we had carried out through out the year 2014 of overall organizational presentation as you may have seen we do not present detail activities of each program in this paper because the detail of each program activities accomplished is for internal usage only.

9 survivors were employed to work for AFESIP.

- 2 of them were hairdressing trainers in Tom Dy and Siem Reap centers;
- 2 of them were caregiver and childcare taker in Siem Reap center;
- 2 of them were caregivers in Somaly House;
- 1 of them was a sewing trainer in Tom Dy;
- 1 of them is sewing trainer in Somaly House;
- 1 of them is an outreach staff in HIV/AIDS prevention program;

➤ Outreach and HIV/AIDS prevention program

Aiming at getting Entertainment women (EW) to be aware of safe sex practices with customers and trafficking issues. It operates in 6 of the 24 provinces, across Cambodia, where were in Phnom Penh, Siem Reap, Koh Kong, Anlong Veng of Odormeanchey, Strueng Treng and Pailin. The team member regularly visits entertainment establishments (formerly known as sex establishments) to distribute condoms and other hygiene and sanitary kits to those EWs as incentives for their participation in the program. The 5 training messages provided were about HIV/AIDS,

STDs, drug abuse, personal hygiene, human rights and self- protection. It is the bridge in connecting and building trust between the victims and AFESIP-Cambodia.

The Peer Education team members, who were either currently working within entertainment sectors or had formerly done so, had been recruited and trained by the outreach team, to assist the work of the outreach team members. This had immediately given them a much stronger connection and level of trust and understanding with the women that the team has been working with.

The team had also played other important roles by lobbying them to quit their sex business and obtaining information about trafficking cases with the purpose of passing the obtained information to investigation team for further legal action to rescue victims of sex trafficking. The outreach team also works to educate the male clients/buyers of prostitution by distributing condoms to them and discussing safe sex practices and trafficking issues.

- There were 9149 entertainment women had received 5 educational training messages on personal hygiene, STD/STI and HIV/AIDS, unwanted pregnancy, drug abuses, basic human rights and domestic violence from outreach team.
- There were 1016 entertainment establishments were visited by outreach team.
 - 30 brothels.
 - 375 restaurants.
 - 174 Karaoke parlors.
 - 189 massage parlors.
 - 173 hotels/guest houses.
 - 75 others (coffee shop, snooker, public garden, rental room etc..)
- There were 168129 condoms and other hygienic items were distributed to women in entertainment establishments and their clients:
 - 116932 distributed by outreach team to women.
 - 5719 distributed to clients/buyers of prostitution
 - 41713 distributed by peer-education team members.
 - 3765 distributed to women visited to AFESIP's clinic
 - 800 sacks of lubricant oil were distributed to women.
 - 6036 soaps were distributed to women.
 - 762 toothbrushes/toothpaste were distributed to women.
- 596 clients of prostitution had received 5 educational messages above.
 - 48 clients at brothels.
 - 349 clients at restaurants.
 - 20 clients at Karaoke parlors.
 - 64 clients at massage parlors.
 - 22 clients at hotels/guest houses.
 - 16 clients at public garden.
 - 77 clients at rental rooms.
- 9 women had exited prostitution after met with outreach team and taken skills training.
- 13 peer educators had been recruited and trained to work for outreach and HIV/AIDS prevention program.

- 4 of 6 provincial offices were rented for outreach and HIV/AIDS prevention program.
- 324 of visited and trained women had consented to receive STD tests at various health center partners of AFESIP.

➤ **AFESIP's clinic**

Sovann Raxmey clinic has been operating in Phnom Penh aiming at delivering vital services of free consultation on STDs and HIV/AIDS, medicine, health care and psychosocial counseling issues to Entertainment Women (EW) and referral to its partners for serious STDs treatment and ARVs for HIV/AIDS women.

Firstly function is to offer services to EWs to ease their situation and to convince them to quit the current business of sex trade. We provide free of charge transportation by AFESIP's Tuk Tuk driver to EW came to clinic, and gain non-judgmental access to advice, medical treatment, counseling, free condoms and hygienic materials as well as access to shower facilities and a lounge area on various health educations on television show in clinic. It is also an opportunity for them to learn on potential options available rather than prostitution and access to visit shelter to support their decision.

Second function is a first stop for women and girls who decided to accommodate themselves in shelters. The doctor examine a general check-up as well as STDs and HIV/AIDS to assure the health condition of women and girls because health is one of important factor for them to catch up with skills training in shelters.

Third function is to accommodate and provide medical service to residents and reintegrated women and girls when they have problems with their health.

- There were 570 entertainment women visited to clinic had received health consultation and psychosocial counseling support.
- 17 entertainment women who visited clinic had exited sex industry and taken vocational skills training at shelters.
- 143 entertainment women were referred to external specialist partners for ongoing health care and VCCT.
- 7 entertainment women were referred to HIV specialist partners for receiving ARV.
- 119 of entertainment women had received STDs treatment at our partner.
- All entertainment women visited to clinic had received awareness raising training on proper condom usage.
- All cases, which had psychosocial issue, visited clinic received formal counseling or Cognitive Behavioral Therapy (CBT).

➤ **Investigation and Legal aids program**

All victims and residents are offered with legal aid and support for their recourse to both justice and compensation. AFESIP's legal team works with other organizations to prepare legal cases and ensures all victims are provided with legal assistance and representation throughout the legal process.

The legal team worked very closely with investigation teams in gathering information. The investigation and legal teams received information from a variety of sources including the outreach team, family members of victims, public, police, I/LNGo partners, informants/intelligences, peer-education team members. They visited sex

establishments undercover to elicit information in relation to sex trafficking and abuses. All such reports form the basis of complaints filed by legal team to police and courts. Then, these complaints were independently investigated by police, who thereafter applied for search warrants at courts. Once warrants were issued, the police normally invite the legal team to join the operations as an observer and to ensure women and girls were treated with dignity, subject to the agreement with Department or Bureau of Anti-Human Trafficking and Juvenile Protection (D/BAHTJP), and their rights-based consent were respected.

- 3 complaints filed to police on 3 notorious brothels.
- 2 rescuing raid operations were taken by police at 3 notorious brothels.
- 10 victims were rescued from various sex establishments.
- 18 suspects were arrested on 15 human trafficking and rape cases charged.
- 13 testimonies had been conducted with 16 victims at courts.
- 26 monitoring follows-up were conducted for 19 human trafficking and raped cases at police and courts.
- 16 trials (15 cases) had been conducted to convict 17 suspects.
- 17 victims presented in courts for trials.
- 9 lawyers from AFESIP's partners had defended victims in courts.
- 2 of suspects were released after trials due to lack of evidence. 1 trafficking and 1 rape case.
- The lowest sentence of raped case is 5-year and highest is 12-year imprisonments.
- The lowest sentence of trafficking case is 6-year and highest 8-year imprisonments.
- The lowest compensation is 2 million Riels and highest is 40 million Riels fined for raped cases.
- The lowest compensation is 2 million Riels and highest is 5 million Riels fined for trafficking cases.
- 14 verdict announcements on results of trials were attended and received by legal team and made fingerprints on trial records at courts.
- 27 legal consultations were provided to 21 victims and their families by legal team for 15 cases.
- 247 suspicious sex establishments had mapped on GPS by investigation team.
- 159 trafficking victims had been visited and re-visited at 45 entertainment establishments by investigation team. 134 of them were under follow-up cases by end of December 2013 and 25 others were new investigation. 46 cases were closed and 113 others were carrying for ongoing investigations.

➤ **Recovery**

AFESIP Cambodia has been operating three recovery shelters, across Cambodia, where young women and girls have been provided with safe and protective environment accommodation to gain the education and vocational skills training to equip for their livelihood. Tom Dy shelter is located outskirts of Phnom Penh capital and Siem Reap shelter is located in the heart of Angkor city of Siem Reap. These 2 shelters offered vocational skills training for young women. Somaly House is located in Kampong Cham, offered long term care for under-aged girls, whose goal to study formal education in state/government schools. Tom Dy and Siem Reap shelters also offered childcare program for children of residents who were under 5 years old.

All residents have been offered with quality of daily necessity, clean clothes, personal hygienic kit, daily food of 3 meals a day and desert and or fruit twice a week, health

care, psychosocial counseling assistance, vocational skills training, formal and non-formal education, other life skills training, small business management training, basic English and computer classes, supplementary training on food processing.

Residential statistics of 3 shelters

- There were 208 residents had received care in the 3 recovery and vocational skills training shelters. 57 of them were new residents, 148 leftover from 2013 and 3 others were readmitted.
- 71 of them were in Tom Dy shelter.
- 56 of them were in Siem Reap shelter.
- 81 others were in Somaly House.

Nationality

- 200 Cambodians
- 8 Vietnamese

➤ **Range age**

- 57 are under 16 years of age
- 44 are 16-18
- 90 are 19-25
- 17 are older than 25

➤ **Trafficking history or case problem**

- 12 cases were lured/cheated
- 6 cases were exploited by sex trade
- 8 cases were labor exploitation
- 40 cases were high risk/preventative
- 70 cases were rape cases
- 4 cases of sexual abuse
- 65 trafficking cases
- 3 domestic violence cases

➤ **Referral sources**

- 19 of them were released by AFESIP's team.
- 17 of them were referred by AFESIP clinic;
- 14 of them were referred by DoSVY;
- 7 of them were referred by provincial police;

There were 132 residents exited the shelters

- 13 left the shelters without authorization
- 3 left the shelters voluntarily
- 116 reintegrated into community at large

➤ **At the close of 2014, 76 residents are currently receiving care.**

- 41 residents receive care in Somaly House
- 35 residents receive care in Siem Reap shelter
- Tom Dy shelter had been temporarily closed down by end of December 2014

➤ **Health care**

The goal is to offer general health assessment and treatment and ongoing follow-up as needed on individual case basis, to women and girls we work with upon arrival in shelters to reintegration into community at large beyond they recovered and trained

in vocational skills. The focuses were sexual and reproductive health, non-judgmental, caring medical services, prevent both STIs as well as unwanted pregnancies.

- 54% (31 of 57) of new admitted residents had received general medical assessment and treatment internally of 39 diagnoses over 13 visits from doctors.
- 57% (104 of 208) of annual residents had received health care follows-up and treatment of 278 diagnoses over 185 visits.
- 67 residents were cured on 129 diagnoses over 87 visits.
- 23 residents required and received external health care follow-up and treatment of 2 analyses, 14 diagnoses, 3 prophylaxes, 9 treatments over 23 visits.
- 13 residents had received general medical check-up resulting in 13 diagnoses over 9 visits.
- 12 residents had received general medical check-up before reintegration to community.

➤ **Psychological support**

The psychology support is a critical first step in long journey of recovery from trauma of victims, it is not only of physical violation of their bodies but also mental distress from having been raped and or abused in sex slavery. This program is aiming at provision of psychological care throughout all shelters so that residents, who had been victims of sexual exploitation and trafficking, can receive high levels of trauma-focused psychological care. In some cases, the psychologists did not just work with women and girls, but the team also needed to work with their family members in community.

Psychologists had provided general psychological assessment to all its residents upon arrival in the shelters, treatment and follow-up as needed. The activities were focused on management of anger, individual and group counseling, self-help group, art therapy and creation. Survivors who have serious traumas were referred to external specializing facilities at Takhmao psychiatric hospital for children from Somaly House and National Program for Mental Health Care at Russian hospital for adult residents of the 3 shelters.

This program plays 3 main functions to support the young women and girls AFESIP has been working with.

First function is to conduct general psychological assessment of all new admitted residents upon arrivals in each of 3 shelters and provide ongoing follow-up and treatment as required.

Second function is to offer psychosocial counseling support to Entertainment Women (EW), who visited clinic and provided ongoing follow-up and treatment as required.

Third function is to offer psychosocial counseling support and treatment to reintegrated women and girls, who were in need.

The scars that victims/survivors carry are usually deep and hard to heal, unlike physical problem. Some residents (victims/survivors) may commit suicide because of their stigma and scars from mental brutality, hence psychologist needed to work on case-by-case basic. The art of healing mentality needs the psychologist to work closely and observe strictly on each case. The psychologist is the one who could comment whether women and girls we worked were ready reintegrate.

- 84% (48 of 57) of new admitted residents had received general psychosocial assessments and treatment of 109 symptoms over 44 from psychologists.
- 86% (180 of 208) of total residents in the 3 shelters had received psychosocial follow-ups and treatment sessions over 535 visits from psychologists resulting in 2121 symptoms and 1205 diagnoses.
- 28 residents had received external psychosocial counseling and treatment of 91 symptoms and 50 diagnoses from AFESIP's psychology partners.
- 142 residents had received 435 sessions of art therapies and creations, in order to prevent and treat over 1,559 symptoms analyzed.
- 64 reintegrated women had received psychosocial counseling support, resulting in 165 symptoms and 127 diagnoses after they reintegrated into community at large.

➤ **Vocational skills training and education**

The ultimate objective is to enable beneficiaries to attain self-sufficiency (especially financial independence) by providing residents with opportunity to find employment or run their own business. Vocational training delivered by AFESIP is directly linked to local market opportunities, the development of the country and the wish of residents. It includes: sewing, weaving and hairdressing; small business management; other life skills; supplementary courses on various income generating trainings and social work training (with the potential for residents to be employed by AFESIP to work in different programs in AFESIP). In 2014, there were 14 survivors had worked for AFESIP Cambodia in different programs.

Residents could also access to a library inside the shelters. Moreover, courses on health care, basic human right, labor law, life skills and small business management, social moral, domestic violence and trafficking were also conducted for residents.

The English, computer and Internet classes were conducted for residents at the 3 shelters and children from poor families around Somaly House.

➤ **Vocational Skills Training**

- 50 young women enrolled in hairdressing.
- 56 young women enrolled in sewing.
- 4 young women enrolled in weaving.

➤ **Non-formal education and training**

Basic education programs based on learning reading, writing and basic mathematics were provided. Many residents learn how to read and write for the first time during their stay at AFESIP-Cambodia's shelters.

- 65 residents, who had education background lower than grade 5, of Tom Dy and Siem Reap had received non-formal education on Khmer literacy from grade 1-4.
- 88 residents had received English class.
- 28 residents had received computer class.
- 19 residents had received formal government (MoLVT) certification per their vocational training of choice upon completing the AFESIP's program.
- 64 residents had taken on study tours to visit different private businesses.
- 16 residents had taken internship at different private businesses for their pre-reintegration to practice skills they were trained in and actual business management before they reintegrated into community at large.

- 138 residents had received supplementary training on small business management, basic life skills, self-confidence, basic and personal health care, stress management and home gardening etc...
- All 3 shelters and clinic had Internet connections for residents and staffs.
- All residents participated in recreational activities on Khmer New Year, International Women's Day, Pchum Ben, International Children's Rights Day

➤ **Formal education in Somaly House**

Under-aged residents, in Somaly House, had enrolled formal education in state (public) schools at kindergarten, primary, secondary and high schools.

Any residents who completed their high schools and wished to get higher education had receiving ongoing scholarships to continue their university educations.

- 95% (77 of 81) of residents in Somaly House had been receiving formal education in state schools ranging from kindergarten to secondary schools.
- 6 girls have received scholarship supports continuing their universities of 2nd and 3rd years in majors of Accounting and Finance, Nurse, Psychology and English Literatures.
- 3 residents had taken their high school exams. 1 of them had passed her exam and 2 others failed their exams. 2 of them continued their universities.
- 3 residents had passed their secondary school exams continued their high schools.
- 250 impoverished children living near the Somaly House had access to the shelter library, English and computer classes.
- Hired 5 part-time teachers from local government schools near Somaly House to teach additional classes to residents and children in local community from grade 7 to grade 12 on subjects of Mathematics, Physics and Chemistry for 1-2 hours per day, Monday-Sunday.

➤ **Reintegration**

The main objective is to ensure long-term financial independence and wellbeing of each young woman once they are reintegrated back into community at large. Follow-up of reintegrated women girls is vital to provide support and advice in order to ensure the reintegration is successful. Reintegration involves the following process: Family tracing and visits, family assessment, family reconciliation, develop reintegration plan, support for income generation opportunities for the family, repatriation to their countries of origin when needed, resettlement independently in the community, monitoring and follow up visits.

- 86 residents received 101 family visits, family reconciliation, market and community assessments to prepare for their reintegration.
- 77 women reintegrated into their families upon their requests.
- 39 of the total women reintegrated received recovery services and training, ultimately reintegrated by AFESIP with micro-businesses and employment. The business starting kits supported for micro-business valued at 700\$, and those reintegrated with job employment were \$400.
- 105 previously reintegrated women and girls had received 230 follow-ups.
- 116 reintegrated women in 2014 received 128 follow-ups conducted by reintegration, medical, trainers, legal staff and psychologists.
- 14 reintegrated women had married in their communities.
- 44 reintegrated cases received medical care follow-ups.

- 11 other reintegrated women were provided reproductive education from our medical doctors.
- 4 families of residents; who took vocational skills training in shelters, had received financial support, or other income generating activities to support their needs.
- 100% of residents who have consented to take vocational training in the shelters had received market assessments in the desired area for reintegration.
- 26 reintegrated women had received additional support for their pressing needs in average of \$100 to \$300 per case.

➤ **Social enterprise**

➤ **Kumnith Thmey**

The Kumnit Thmey, a social enterprise based in Phnom Penh is co-run by Singaporean registered **Lotus Culture** in partnership with AFESIP Cambodia. This project is fully supported by our partner Lotus Culture financially and technically. It offers AFESIP sewing graduates an opportunity to work in an enterprise that makes corporate gifts and other products for sale locally and internationally. All its employees, with priority given to survivors of human trafficking and sex slavery under AFESIP's care and the employees receive a competitive salary with medical insurance, accommodation and fair terms and conditions of employment.

This project provides the survivors with employment and secure income. The project sews products such as high quality cushion covers, runners and paper (recycled) woven products and corporate gifts are also the initial core products.

- 6 survivors have worked for Kumnit Thmey social enterprise. 1 manager and 1 half-time administrator work for this project in Cambodia.

➤ **The Somaly Mam Beauty+ Salon**

This project is a place of hope that AFESIP co-operates in partnership with The Estee Lauder Companies. It has fully financial and technically supported from Estee Lauder Companies. The Somaly Mam Beauty+ Salon enables independence through vocational training in the beauty industry for girls who have been victims of sex trafficking while leveraging the experience and capabilities of established beauty professionals. The salon acts as both an oasis of beauty services for customers in the Siem Reap area and a training center for aspiring beauty professionals.

The Somaly Mam Beauty+ team believes that an empowered, financially independent woman is a positive voice for change in developing countries. The Somaly Mam Beauty+ Salon opens an avenue to independence for girls rescued from exploitation and provides them with an opportunity to generate income to support themselves and their families. Through mastery of salon and small business management skills, each woman can increase her self-confidence and distance herself from vulnerabilities that would allow for exploitation and abuse.

- 3 staffs work for this project in Cambodia. 1 manager and 2 stylists/beauticians. 1 of them was graduated from AFESIP shelter had worked for salon and now she opens her business she closed her first month of operation with a good profit. Her goal, she wants to earn enough from her salon business to pay for her attendance at an international beauty school and she wants to develop one of her trainees to be strong enough to run her salon for her

while she is away. The Somaly Mam Beauty+ Salon would like to duplicate this model to the other women.

- An average 15 hairdressing trainees (residents) of Siem Reap shelter received trainings, on daily basis from March to April 2014, that had been provided by expertise of stylists and beauticians from Estee Lauder company and Bumble & Bumble.
- 10 to 15 hairdressing trainees (residents) of Siem Reap shelter have received trainings, provided by salon beauticians and stylists, at salon on a weekly basis, on different topics.
- 10 hairdressing trainees from Tom Dy shelter took study tour to salon,
- Advertises salon by providing make-up and hairstyle super models
- The beauticians/stylists had received training from Education Managers of Clinique on how to use Clinique product.
- 6 hairdressing trainees (residents) had interned in salon. 1 of them has gotten a job at a private company and 3 others have been operating own businesses in community after they completed their internship from salon.
- Completed 6 months internship training at Somaly Mam beauty salon the trainee open own salon in her community. We offered accommodation on first floor to the internship.

➤ **Advocacy**

Aiming at development the capacity of Cambodian Government through organizations collaborative efforts with Government. Through, organization's extensive and comprehensive work in area of trafficking over past decade and half; AFESIP has acquired significant knowledge about all aspects of the issue. This knowledge of organization is keen to share with Government and other key stakeholders in an attempt to combat trafficking in persons for sexual exploitation through various meetings, workshops, conferences and other events.

➤ **Building and financial audit**

- Financial audit of 2013 conducted by PwC
- Project Future financed 1 new 2-story building with dimension of 20 meters length and 9.50 meters width. The building is ground floor and 1st floor. The ground floor is divided into 3 rooms for program activities of Khmer literacy class; beauty salon training class and healthcare room. 1st floor is divided into 2 rooms, in which are psychological room for individual and group counseling and yoga and meditation room for residents and staffs.

Unexpected encountered problem in 2014

AFESIP Cambodia had made a hard decision on its organizational re-structure to cut in most of its program operations and staffs step-by-step since mid year 2014 after abrupt funding termination from Somaly Mam Foundation (SMF) without any prior note in advance in June 2014, that contributed to a great negative impacts on AFESIP's general operations, which mainly program areas under support from SMF. SMF was one of the major donors.

- Laid off over 100 to 37 staffs.
- Closed down all the 6 offices of outreach/HIV/AIDs prevention program.
- Closed down legal and investigation program.
- Closed down clinic.
- Closed down health care program.

- Closed down weaving program in Kampong Cham.
- Closed down garage.
- Closed admin, HR and communication office.
- Closed down IT unit.
- Closed down Tom Dy shelter in Phnom Penh by end of December 2014.

Outlook 2015

- 1. Recovery**
- 2. Education and Training**
- 3. Reintegration**
- 4. Self Independence**